E-Catalogue

“Knowledge Management Practices in Nuclear Organizations”


Vienna, Austria
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Nuclear Knowledge Management Section
International Atomic Energy Agency
Sharing Knowledge Management Practices from nuclear organizations through IAEA NK M wiki approach
The objectives of NKM E-Catalogue

Many nuclear organizations from IAEA Member States have considerable experiences and excellent achievements in the development of Knowledge Management Systems.

Depending on organization’s strategy and type of business, they choose various methods and tools of knowledge management for realizing their aims.

This catalogue will be available to all Member States interested in learning about collected knowledge management practices in order to enhance their own knowledge management programmes.
NKM Practices Outline

Summary
• The chapter summary describes the KM intervention, i.e. a change or a development project, related to KM.

Organizational context
• Type of organization
• Organization’s KM system
• Background of the KM intervention

Objectives of the KM intervention
• This section describes the objectives of the KM intervention in question

Description of the intervention
• Knowledge processes used
• Business processes involved
• KM tools used
NKM Practices Outline (continue)

- Major achievements
  - This section describes the benefits derived from the intervention. It may include the following subheadings:
    - Challenges addressed
    - Benefits derived

- Lessons learned
  - This section includes a description of what to repeat and what not to repeat next time for others that follow your example

- Author and contact information
  - Names and addresses of people who can explain and help other organisations implement similar interventions
E-catalogue in the Wiki Environment

IAEA NKM wiki environment

Contact other members of the NKM team by clicking on their face in the photograph

KM Strategy and implementation plan
- Challenges
- Benefits
- Knowledge processes
- Business processes
- KM Tools
- Case studies

IAEA Publications and documents supporting these type of organizations

International Atomic Energy Agency
The Results of the Survey

• The results of the survey – a set of good practices - will be uploaded to the wiki Document Production Environment prepared by the IAEA NKM Section

• This catalogue will be available to all Member States interested in learning about collected knowledge management practices in order to enhance their own knowledge management programmes

• This collection of practices will be used in nuclear knowledge management courses for educational and training purposes, as well as for development of knowledge management methodologies and tools
Are you ready to share your KM Practices?

• If you are from a nuclear organization and interested to share your good KM practices through IAEA NKM e-catalogue send a request to the IAEA NKM section: nkm@iaea.org.

• The request should include the name of the organization and their focal point, including contact details.

• The focal point will receive the form (template) to be filled with all the information regarding the further activities to be done.